



Greece and Mediterranean Travel Centre COVID-19 Policy

Here at Greece and Mediterranean Travel Centre we understand that these are very stressful and uncertain times. Whether you have pre-existing holiday bookings, or have friends and family traveling, everyone is suffering from the repercussions of the current pandemic.

We understand that some of our clients are considering their options and would like to know how the current situation may affect their bookings.

Our talented destination specialists are monitoring the situation and carefully assessing every case individually. They are working hard to systematically work through all bookings, prioritising clients who are currently overseas, or are departing shortly.

Should you wish to cancel or amend the trip booked with us through your travel agent please contact the relevant agent directly. They worked tirelessly to assist you and we will advise them accordingly.

We will advise options based on each individual case and circumstance dependant on services booked.

We thank you all for your patience as we work to find the best solutions for you.

The situation and advice provided by the government and SmartTraveller is rapidly changing by the day. As of the 18th March 2020 the travel advice to all Australians, regardless of your destination, age or health, is **DO NOT TRAVEL ABROAD DO NOT TRAVEL OVERSEAS** at this time. Everyone currently overseas is also urged to return home as soon as possible. If you are currently overseas and cannot return, it is imperative you follow the advice and guidelines provided by the local government to minimise your risk of exposure and spread of the virus.

For more information regarding coronavirus, we advise all travellers to regularly check the following websites:

- [Smart Traveller](#)
- [World Health Organisation \(WHO\)](#)
- [WHO Travel Advice](#)
- [AFTA Travel Advice](#)

Below is information regarding all our current destinations. Updated 02 Nov 2020.

Global travel has been impacted by COVID-19 and remains unpredictable. Your plans may be disrupted at short notice. Be aware of the risks of travelling at this time and make informed decisions about your travel.

Greece

A curfew from 12:30am to 5am is in place for some mainland areas (Athens) and islands that are deemed high or very high risk for COVID-19. In lower-risk cities and regions, there may be other restrictions, containment measures and curfews with differing times. Throughout Greece, face masks are mandatory in all outdoor and indoor public spaces and on public transport. This includes retail and public service spaces, bus stops, outdoor malls, tourist sites and parks. Entry requirements are in place due to COVID-19. An online Passenger Locator Form (PLF) must be completed at least 24 hours before arrival in Greece by air, sea or land. It's best to complete the form on your smart device. You'll receive a QR code by email that must be presented for scanning at the airport. You may be subject to COVID-19 testing on arrival.

Croatia

Travel to Croatia is restricted for non-EU nationals due to COVID-19. Some exemptions may apply. If you're allowed to enter Croatia, you'll need to self-isolate for 14 days, or present a negative COVID-19 test (PCR) taken within 48 hours of your arrival. You must wear a face mask in all indoor spaces, including on public transport, and outdoors where you cannot keep 1.5 meters socially distant. Follow the advice of local authorities.

Malta

Malta has restricted visitors entering, unless you've travelled from an approved ('green') area and have stayed there for 2 weeks before entering. Travellers from areas on the 'amber' list will need to provide a negative COVID-19 test (PCR) performed within 72 hours prior to arriving. You may be granted an exemption if you're not from an approved area and your travel is for essential purposes. In those cases, other restrictions will apply. You must wear face masks or visors at all times in public spaces, both indoor and outdoor. No more than 6 people can gather in groups in public spaces. You may be fined for not wearing a mask or gathering in larger groups.

Jordan

Jordan's international airport has reopened to limited scheduled flights. If you fly there despite our advice, you'll need to register on the Visit Jordan website and have PCR tests conducted at country of departure and on arrival. Quarantine requirements depend on where you've flown in from. Some other restrictions remain in place and may change at short notice, including lockdowns. Monitor government announcements as well as media sources.

Egypt

There is a nationwide partial curfew from 12am to 4am. Restrictions are in place and face masks are mandatory in public places. International flights resumed in July, but options remain limited. Some airlines have semi-regular flights out of Egypt. Contact your airline for information. If you travel to Egypt despite our advice, you'll need to provide evidence of a negative COVID-19 test taken with 72 hours prior to your travel departure. Children under the age of sex (6) are exempt. Other health measures may be required. Check with your airline prior to travel.

Israel

You won't be able to enter Israel unless you're an Israeli citizen or resident or can demonstrate your 'life is based in Israel'. Authorities have imposed rules on social distancing, public gatherings and wearing face masks. Israel has implemented nation-wide lockdowns to limit the spread of COVID-19, and another lockdown is possible. If you're in Israel and wish to leave, do so as soon as possible by commercial means. Flight options are limited. Contact your travel agent and follow the Australian Embassy on social media for major updates. The Palestinian Authority has measures in place to restrict the spread of COVID-19, including restrictions at tourist and religious sites. Gaza's two entry and exit points remain closed.

Italy

If you're in Italy, you can now move freely between all its regions. You'll need to complete a self-declaration form before you travel to Italy. In all public spaces, you must follow social distancing protocols and use masks in line with regional measures. Monitor and follow the advice of local authorities. For more information on measures, see Italian Ministry of Health website and the Ministry of Foreign Affairs website.

Morocco

A State of Emergency is still in place and entry to Morocco is restricted. If you're permitted to enter Morocco, you must show evidence of a negative COVID-19 (PCR) test issued 72 hours before your departure. If you travel by sea, the same COVID-19 test requirements will apply. You'll also need to complete a passenger health form online to be presented on arrival.

Qatar

If you normally reside in Qatar but are currently overseas, you can apply to return to Qatar from 1 August. If you're travelling to Qatar from a country designated as 'COVID low risk' you may be able to quarantine at home under strict conditions. For more information call 109 from inside Qatar or +974 44069999 from outside Qatar, or contact the nearest Qatari embassy or consulate. Australians can transit through Qatar.

Spain

Spain has declared a new State of Alarm. New COVID-119 control measures are in place throughout the country (except for the Canary Islands) and include nightly curfews and a restriction on the number of people in social gatherings to six. Regional authorities have some restriction on movement, however, international travel to and from Spain is still possible. Further restrictions may be announced at

short notice. Social distancing and other health-related measures, including the use of facemasks and the closure of restaurants and bars, vary by region. You may be fined if you don't comply with these measures. Follow the advice of local authorities.

Turkey

On 30 October, a 7.0 magnitude earthquake struck in the Aegean Sea, off Turkey's Izmir province. If you are in the region, contact your family and friends and let them know that you are safe. Monitor local media and follow the advice of local authorities. If you need emergency consular assistance contact the Consular Emergency Centre on +61 6261 3305.

The US Government has warned of credible reports of potential terrorist attacks and kidnappings against US citizens and foreign nationals in Istanbul, as well as potentially other locations in Turkey. Exercise heightened caution in locations where foreigners may gather. Turkey has largely reopened its international land, sea and air borders. Many scheduled international flights have resumed. Everyone arriving into Turkey will be subject to medical checks. The wearing of face masks is mandatory at all times outside the home throughout Turkey. Localised lockdowns or curfews may be in place.

United Arab Emirates

If you're entering the UAE, you'll need a negative COVID-19 (PCR) test result within four days before you travel. If you're a Dubai resident, you'll need an online approval from the General Directorate of Residency and Foreign Affairs to enter. If you're headed to Abu Dhabi, a 14-day quarantine either at home or at a designated facility is mandatory and you'll be required to wear a medically approved wristband. Some exemptions apply. You may also be required to have a COVID-19 (PCR) test for transit and departures. These requirements may change at short notice. Contact your airline directly for the latest update on entry or exit requirements. Delays and disruptions are likely.

Oman

Limited international flights to and from Oman have resumed. Check with your airline for the latest information. A COVID-19 (PCR) test on arrival is mandatory and you'll have to undertake quarantine. Valid health insurance covering COVID-19 is required. Wear a face mask in all public areas.

Portugal

Portugal permits Australians to enter from some destinations, but rules vary depending on where your flight originates and transits. Portugal has raised the emergency response level across the country (excluding some Islands of the Azores) to State of Calamity in response to the spread of COVID-19. Strict hygiene and social distancing rules are in place, including gathering limits and compulsory use of masks in public. Measures change often. Monitor and follow the advice of local authorities. Fines for non-compliance have increased.